JD - Senior Product Manager

PLEASE NOTE: this position is based in our Swiss HQ in Mendrisio, Switzerland, which is 7km over the border from Italy and easily commutable from Milan, Como, Varese or Lugano. We are also happy to assist with your relocation to this beautiful part of Europe, and we have a hybrid remote working policy.

About the Role

We are looking for an experienced and creative **Senior Product Manager** to join one of our Product & Engineering divisions. You'll be part of a cross-functional team composed of around 10 engineers, a Product Designer, an Engineering Manager, and a Product & Engineering Lead. This role is ideal for someone who thrives in a collaborative, fast-paced environment and is passionate about building impactful products in the education and skills development space.

You'll work closely with engineering, design, marketing, and sales to shape the product vision and drive execution. You'll also be a key contributor to the division's strategy, helping to align product initiatives with business goals and customer needs.

What You'll Do

- **Drive product discovery** collaborating with users, engineers, and designers to identify problems, validate ideas, and shape solutions before development begins.
- **Contribute to product strategy and planning** in close collaboration with others Product Managers and the Product & Engineering Leadership.
- **Engage with users and stakeholders** to gather insights, validate ideas, and ensure the product delivers real value.
- **Drive cross-functional collaboration**, ensuring alignment across engineering, design, marketing, and sales.
- **Analyze product performance** and user behavior to inform decisions and optimize outcomes.

- **Communicate clearly and regularly** with leadership and peers to share progress, challenges, and learnings.

What We're Looking For

- **5+ years of product management experience**, ideally in SaaS (Enterprise or Consumer).
- **2+ years of experience in building SaaS** Enterprise/Consumer solutions
- Proven ability to **define, deliver, and iterate** on successful products.
- Strong **technical understanding** and familiarity with modern software development practices.
- Excellent **communication, presentation, and analytical skills**.
- Deep **customer empathy** and the ability to balance diverse stakeholder perspectives.
- Comfortable working at both **strategic and tactical levels**—from roadmap planning to writing specs.
- Experience building and shipping products powered by LLMs, including defining how to measure and improve the quality of AI outputs is a strong plus.
- Fluent in **spoken and written English**.

Nice to Have

- Experience in edtech, skills development, or learning platforms.
- Background in UX research or design thinking.
- BS/MS in a technical field (Computer Engineering is a strong plus).
- Familiarity with data analytics tools

Why Join Us?

- Be part of a mission-driven team shaping the future of learning.
- Work in a collaborative division led by a Product & Engineering Lead who values ownership and impact.
- Enjoy a flexible work environment with opportunities for growth